

Legal Information and Referrals Guide



ēducaloi

Information Empowers

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The information is up to date as of
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1. Free Legal Information

online and some with
telephone service

General (multiple areas of law)

- Éducaloi

www.educaloi.qc.ca/en/

- Justice Québec

www.justice.gouv.qc.ca/en

Wills, estates, family law, property sales:

- Chambre des Notaires
(notaries' association)

www.cnq.org

Protection mandates and other protections for vulnerable people

- Curateur Public (Public Curator)

www.curateur.gouv.qc.ca/cura/en/

(Montreal)

514-873-4074

(elsewhere in Quebec)

1-844-532-8728

Rental housing

- Tribunal Administratif du Logement (formerly Régie du logement or rental board)

<https://www.tal.gouv.qc.ca/en>

(Montreal, Laval and Longueuil)
514-873-2245

(elsewhere in Quebec)
1-800-683-2245

Labour standards, pay equity and workplace health and safety

- Commission des normes, de l'équité, de la santé et de la sécurité du travail

<https://www.cnesst.gouv.qc.ca/en>

1-844-838-0809

Consumer protection

- Office de la protection des consommateurs

www.opc.gouv.qc.ca/en/

Tel: see www.opc.gouv.qc.ca/en/contact/consumer for list of phone numbers by region

- Option consommateurs

<https://option-consommateurs.org/en/services/legal-information-services>

(Montreal)

514-598-7288

(elsewhere in Quebec)

1-888-412-1313

Human rights and youth rights

- Commission des droits de la personne et des droits de la jeunesse

<https://www.cdpdj.qc.ca/en>

1-800-361-6477

Complaints about Quebec-government services

- Protecteur du citoyen
(ombudsperson)

<https://protecteurducitoyen.qc.ca/en>

(Quebec City)

418-643-2688

(elsewhere in Quebec)

1-800-463-5070

Rights of persons with disabilities

- Office des personnes handicapées du Québec

<https://www.ophq.gouv.qc.ca/>

Link to content in English:

On home page, click on
“Publications in English”

Link to services offered:

On home page, click on
“Services directs” (French only)

1-800-567-1465

Information about complaints regarding health and social services

<https://www.quebec.ca/en/health/health-system-and-services/rights-recourses-and-complaints>

Help with complaints about phone, TV and Internet services

- Commission for Complaints for Telecom-television Services

www.ccts-cprst.ca

Quebec Bar Association's free legal information phone lines

If you've been arrested

1-866-666-0011

Immigration emergency

1-866-954-3525

Young offender emergency

514-954-3500

Landlord-tenant info

1-844-227-3790

(five-minute consultation)

Criminal law info

1-888-954-9447

Small claims court preparation

1-844-227-3781

2. Free Legal Information Clinics telephone and in-person

(check for availability of
in-person services due to
COVID)

Community Justice Centers

- 11 centres across Quebec. To find address and phone number of nearest one go to

www.justicedeproximite.qc.ca/en/

- Covers multiple areas of law
- Provides “pre-mediation” services (preparation for mediation) for family law and small claims court cases
- No appointment necessary (when walk-in services operating)

Mile End Legal Clinic

<https://justicemontreal.org/>

- Operates three legal info clinics in Montreal:
 - 99 Bernard St. West
 - Tyndale St-Georges Community Centre, 870 Richmond Square
 - Comité d'action de Parc-Extension, 419 Saint-Roch, basement office SS.04
- Covers multiple areas of law
- By phone or appointment
514-507-3054

University-based legal information clinics

McGill

514-398-6792

Université de Montréal

514-343-7851

(by appointment only)

UQAM

514-987-6760

Université de Sherbrooke

819-821-8000 # 65221

University of Ottawa

613-562-5600

Head and Hands

<https://headandhands.ca/programs-services/legal-services>

- 3465 Benny, Montreal
- By phone and email only
- Covers multiple areas of law but oriented toward legal education and support of youth
- Free of charge for youth 12-25; suggested contribution of \$20 if older

514-481-0277 or email
legal@headandhands.ca

Project Genesis

www.genese.qc.ca

- 4735 Côte-Ste-Catherine Road, Montreal
- Covers mainly access to government programs (e.g., welfare, pensions, family allowances) and tenant's rights
- By phone or appointment
514-738-2036

Montreal City Mission's Just Solutions Clinic for Immigration and Refugee Law and Seniors' Mobile Legal Clinic

www.montrealcitymission.org/en

- 1435 City Councillors Street, 3rd Floor, Montreal
- By phone or appointment

Immigration and refugee law

514-844-9128 ext. 201 or 204

Seniors' Mobile Legal Clinic

514-844-9128 ext. 206

Arnold Bennett Tenants' Rights Hotline and Walk-in Clinic

[https://www.facebook.com/groups/
HousingHotline](https://www.facebook.com/groups/HousingHotline)

- Walk-in clinic: 1440 Stanley Street, Room 517, Montreal, Sundays at 11 a.m., no appointment necessary
- Phone info line
514-488-0412

West Island Community Resource Centre Legal Clinic

<https://crcinfo.ca/programs-and-services/#legal>

- 114 Donegani, Pointe Claire
- Covers multiple legal areas
- By phone or appointment
514-694-6404

Young Bar of Montreal Public Services

ajbm.qc.ca/en/

- Can provide assistance to people in Montreal representing themselves before the small claims court, the Tribunal administratif du logement (rental board), the Tribunal administratif du travail and the Tribunal administratif du Québec (regarding crime victim's compensation).
- Also provides on-site assistance to people representing themselves in criminal matters at the Montreal municipal court.

Clinique juridique des artistes de Montréal

<http://cjam.info/en/about-cjam/>

- Legal info for artists and arts organizations
- By phone and email only
- On home page, click on “Talk to Someone”

3. Free and Low-cost Legal Advice and Representation

Quebec Bar Association's low-cost consultation with a lawyer

- Cost of a consultation with a lawyer varies between \$50 and \$60 depending on your region
- For the cost, duration of consultation and the phone number to call for your region see:

<https://www.barreau.qc.ca/en/find-lawyer/referral-services/>

- This cost is only for an initial consultation. If you ask the lawyer for further services (for example, further consultations or for representation) you must reach an agreement regarding fees.

Quebec Legal Aid

- Provides free (or in some cases low-cost) legal representation for low-income people in all regions of Quebec.
- For information on eligibility criteria and to find a Legal Aid office, see:

<http://www.csj.qc.ca/commission-des-services-juridiques/aide-juridique/Quest-ce-que-aide-juridique/en>

- Any lawyer in private practice can also accept legal aid work.

514-873-3562

Juripop

- Provides legal consultation and representation in most areas of law at \$60 per hour for people who slightly exceed the financial cut-offs for Quebec Legal Aid.
- The request must be made online, with proof of income.
- For more information and to apply:

<https://juripop.org/en/i-need-a-lawyer-eligibility/>

1-855-587-4767

Justice Pro Bono

<https://justiceprobono.ca/en/we-can-help-you/>

- Offers free legal representation in some areas of law to people who do not qualify for legal aid
- Areas of law include family law, services to non-profit organizations and refugee law

514-904-1076

Elder Law Clinic

<https://elderlawcanada.ca/en/the-elder-law-clinic/about-the-clinic/>

- 1200 avenue Atwater, Suite 6, Westmount
- By phone or appointment
- Provides legal accompaniment and representation in some cases

514-934-2463

4. An Online Legal Resources Directory

Boussole juridique

- An online directory of free or low-cost legal resources across Quebec covering many areas of law

<https://boussolejuridique.ca/en/>

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Information Empowers

Éducaloi's mission is to explain to Quebecers
their legal rights and responsibilities in language
that is easy to understand.